

## FAQs – CCB Match Plus

### 1. What is CCB Match Plus?

“CCB Match Plus” is a smart matchmaking platform owned by China Construction Bank Corporation (“CCB Corp”) to assist the platform users to look for and match medical product suppliers and/or purchasers. On “CCB Match Plus” platform (“the Platform”), CCB Corp acts as a third party service provider connecting online and offline channels, domestic and overseas markets, internal and external systems. The Platform provides smart matchmaking solutions for parties with cross-border needs. Usage of the Platform is subject to terms and conditions and prevailing laws and regulations of the People's Republic of China.

### 2. What is the visitor’s access to the Platform?

Visitors are those who have registered but not authenticated users or just platform browsers without any registration on the Platform. Visitors could browse basic information on the Platform, but do not have access to view requirements details, to post information or to participate in matchmaking.

### 3. What are the requirements for Non-Chinese users?

Non-Chinese users may use **email address** to register on the Platform. According to the laws and regulations, registration for the International Version Platform requires *Individual real-name authentication*, *Enterprise authentication* and *Authorization Letter* (of which the sample could be downloaded from the Platform enterprise authentication page). Above mentioned items could be submitted all in once for the back office to review and approve. Upon approval, registered users will have access to view demand details, release information and participate in matchmaking.

### 4. Is individual user allowed to use the Platform?

Yes, the Platform is a B2B E-commerce website, it allows individual users to search and negotiate with the counterparties once the individual authentication has been approved. However, individual users are not able to release demand and merchandises on the Platform, and initiate cross border projects and activities, either. Thus, it is highly recommended that the user should complete the enterprise authentication to make full use of the Platform.

### 5. Is the authentication compulsory to use the Platform?

Yes, it is compulsory to complete the authentication for individuals and enterprises. The CCB Match Plus is a comprehensive Platform to help the legal entities to look for potential clients and partners. In order to create a safe and reliable internet community for all the qualified users to match the real counterparties, the Platform will ensure all the platform users are genuine and qualified legal entities. The Platform will ensure the confidentiality of the individuals and enterprises information.

**6. What types of the uploading files are acceptable to the Platform?**

Currently, the Platform accepts authentication files with format in JPG, PNG, GIF and PDF, however, according to the real authentication process, it is recommended to upload **JPG** format on the platform by the users, other formats may not be successfully reviewed by the back office's operator and will lead to authentication failure.

**7. Are there any charges to use the Platform?**

The Platform is available free of charge to all users.

**8. What is the role of CCB Corp on the Platform?**

CCB Corp only acts as the platform provider to assist the Platform users to look for and match other product suppliers and/or purchasers, CCB Corp will not be involved in the matchmaking and negotiation among the suppliers and purchasers, or any other parties. CCB Corp is committed to assist platform users to expedite the process of smart matchmaking.

**9. Does the Platform support the online payment among the counterparties?**

Currently, the Platform does not support the online payment among the counterparties. The transactions between the purchasers and the suppliers will be made by their mutually agreed payment channel.

**10. About the "Power of Attorney"**

The "Power of Attorney", which could be downloaded from the Platform during the Enterprise Authentication, is construed by CCB Corp to follow the internet regulations of China, it is required to get only one director/authorised signatory to sign the form and with a company rubber stamp. It is not required to be CTC by the Company Secretary and to be registered at the Malaysia High Court. You should regard this "Power of Attorney" as a regular Letter of Authorization in common sense.

**11. About the Privacy Statement**

CCB Corp attaches great importance to the protection of user privacy. The below privacy statement on privacy protection represents the Platform's commitments to protect its users and is applicable to the interactive behaviors between the users and the Platform as well as the online services related to the registration and use of the Platform:

- I. The users ("You") agree that CCB Corp carries out the comprehensive statistical analysis of the identity information and transaction data of you and (or) your company to improve the services on the Platform and better satisfy your requirements, and in turn ensures better user experience and product functions when using the services on the Platform.

- II. CCB Corp will not provide, sell, rent out or share users' information with any irrelevant third parties. However, in order to facilitate your use of the Platform and services from other organizations, you agree to authorize CCB Corp to transfer your information to the partners cooperating with CCB Corp to provide services or to obtain your information from CCB Corp's partners providing other services to you.
- III. If a judicial authority, regulatory authority or other relevant authorities require your information, CCB Corp will disclose your relevant information based on goodwill under the circumstances that the laws and regulations are complied with. You agree that CCB Corp is allowed to disclose or use your information for the sake of protecting the safety of your life and property, preventing severe damage to others' legitimate rights or preserving public interests.
- IV. CCB Corp will take strict protective measures to prevent the information held by it from missing, abuse or tampering in accordance with the relevant laws and regulations of the state. Although CCB Corp commits to take protective measures, please be aware that there are no "perfect protective measures" on the Internet.
- V. You have the right to accept or reject cookies. If you have not rejected the cookies, CCB Corp will make use of cookies to store relevant data produced from your visit to this Platform. As a result, CCB Corp is able to identify your identity when you visit this Platform or in your next visit, and provide you with more and better services based on data analysis. You are free to reject the cookies by revising the setting of your browser. We must remind you that some functions on this Platform relying on the cookies may be unavailable if you have rejected the cookies.
- VI. The business information (including but not limited to demand information and service information) you release on the Platform will be displayed in public area open to users of this Platform. It is suggested that you give full consideration prior to the information release since the information in these open areas will become public.
- VII. CCB Corp assumes no responsibility for the privacy protection measures of other websites linked from the links on the Platform.

## **12. Other Terms and Conditions**

Use of the Platform is subject to such terms and conditions given in the Users Agreement & Legal Statement.

FAQs will be updated from time to time if new FAQ arises.